

# **AI AIRPORT SERVICES LIMITED**

(Formerly known as AIR INDIA AIR TRANSPORT SERVICES LIMITED)

Regd. Office: 2<sup>nd</sup> Floor, GSD Building, Air India Complex, Terminal-2, IGI Airport, New Delhi-110037 CIN: U63090DL2003PLC120790

Ref No: AIASL/05-03/685

Date: 01.12.2023

WALK -IN RECRUITMENT EXERCISE AT COCHIN, CALICUT AND KANNUR AIRPORTS

Sr. No	Position	Station	No.of Vacancies	Date & Time	Venue
1		Cochin	47	Date : 18.12.2023 Time : 0900-1200hrs	Sri Jagannath Auditorium, Near Vengoor Durga Devi Temple, Vengoor,
2	Customer Service Executive / Jr. Customer Service Executive	Calicut	31	Date : 20.12.2023 Time : 0900-1200hrs	Angamaly, Ernakulam, Kerala, Pin - 683572.
3	Executive	Kannur	50	Date : 22.12.2023 Time : 0900-1200hrs	[ on the Main Central Road ( M C Road ), 1.5 Km away from Angamaly towards Kalady ]

**AI AIRPORT SERVICES LIMITED** (formerly known as Air India Air Transport Services Limited) (AIASL) wishes to fill in existing vacancies as per the estimated requirements and maintain a wait-list for vacancies arising in future. **Indian Nationals (Male & Female)** who meet with the requirements stipulated as mentioned herein, may apply for various posts at **COCHIN, CALICUT AND KANNUR AIRPORTS** posts on a **Fixed Term Contract basis (3 years)** which may be renewed subject to their performance and the requirements of the AI Airport Services Limited. The Number of vacancies given below are indicative and may vary as per the operational requirement.

The reservation will be as per the Presidential Directives. The actual reservation of vacancies would depend upon the prevailing strength at the time of appointment.

AI Airport Services Limited (AIASL) is under Ministry of Civil Aviation (MOCA) and formed with an aim to provide unified Ground Handling services (Ramp, Passenger, Baggage, Cargo Handling and Cabin Cleaning).

AI Airport Services Limited is a leading Ground Handling Service provider in India and offers Ground Handling Services at major airports in India. AIASL presently provides Ground Handling Services at 82+ airports. Apart from handling the flights of Air India, Air India Express & Alliance Air also provided for 51 foreign scheduled airlines, 4 domestic scheduled airlines, 8 Seasonal charter airlines, 23 foreign airlines availing Perishable Cargo handling.

From being the first and only Ground Handler in India to handle the Airbus A380 on its maiden flight to India, to handling the futuristic 787 Dreamliners at major Airports in India.

# Vision:

• To be the Leader in providing World Class Ground Handling services at all Indian Airports and expand Globally.

# Mission:

- Provide safe, reliable and on-time services
- Deliver the highest quality of service at all Indian Airports
- Provide State-of-the-Art Ramp Equipment
- Be the epitome of Indian Hospitality

# **Processes:**

- Continuously improve standards of safety and efficiency
- Continuous modernization and upgrade of ramp equipment

# **People:**

- To maintain an energetic, qualified & a highly motivated professional team
- Maintain high degree of work ethics

Sr. No	Position	Qualifications & Experience	Salaryin INR Per Month	Upper Age Limit
		Graduate from a recognized university under 10+2+3 pattern.		GEN: 28 Years
01	Customer Service Executive	Preference will be given to candidate having Airline/GHA/Cargo/Airline Ticketing Experience or Airline Diploma or Certified course like Diploma in IATA-UFTAA or IATA-FIATA or IATA-DGR or IATA CARGO. Should be proficient in use of PC. Good command over spoken and written English apart from that of Hindi.	Rs. 23,640/-	Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to SC/ST category are entitled to 5 years' age relaxation, in upper age limit, as per Government rules.
		10+2 from a recognized board.		GEN: 28 Years
02	Jr. Customer Service Executive	Preference will be given to candidate having Airline/GHA/Cargo/Airline Ticketing Experience or Airline Diploma or Certified course like Diploma in IATA-UFTAA or IATA-FIATA or IATA-DGR or IATA CARGO.	Rs.20,130/-	Candidates belonging to OBC category are entitled to 3 years' age relaxation and Candidates belonging to
	Executive	Should be proficient in use of PC.		SC/ST category are entitled to 5 years' age
		Good command over spoken and written English apart from that of Hindi.		relaxation, in upper age limit, as per Government rules.

## Nature of Job Function - Customer Service Executive & Jr. Customer Service Executive:

At the Airport, mainly Passenger Check-in, Airline ticket reservation, Boarding and all Terminal Functions. Passenger as well as Airlines satisfaction is the key requirement. Work pattern will be three shifts including night shift irrespective of gender and one weekly off on rotation basis. Career Progression based on performance and number of years. Entitled for Casual Leave, Sick Leave and Privilege Leave and eligible for EPFO etc. as per eligibility.

Applicants meeting with the eligibility criteria mentioned in this advertisement, as on 01<sup>st</sup> December, 2023, are required to WALK-IN person, to the venue on the date and time specified above. Please note the dates of the Walk-in.

## **SELECTION PROCEDURE:**

### 1. <u>Customer Service Executive / Jr. Customer Service Executive.</u>

(a)Personal/Virtual Interview

(b)The company at its discretion may introduce Group Discussion, depending upon the response. The selection procedure would be conducted on the same day or on the subsequent day(s).

Outstation candidates are advised to make their own arrangement of lodging and boarding at their own cost, if required.

#### HOW TO APPLY:

Applicants meeting with the eligibility criteria mentioned in this advertisement, as on 1<sup>st</sup> **December, 2023,** are required to **WALK-IN** in person, to the venue, on the date and time as specified above along with the Application form duly filled-in & copies of the testimonials/certificates (as per attached application format with this advertisement) and non-refundable **Application Fee of Rs.500/- (Rupees Five Hundred Only) by means of a Demand Draft in favor of "AI AIRPORT SERVICES LIMITED."**, payable at **Mumbai.** No fees are to be paid by Ex-servicemen / candidates belonging to SC/ST communities. Please write your Full Name & Mobile number at the reverse side of the Demand Draft.

Following documents are required, while appearing for interviews:

- a. A recent (not more than 3 months old) colored passport size photograph of the fullface (front view) should be pasted neatly in the space provided in the application form.
- b. Self-attested copies of the supporting documents as mentioned in the Tabulation 'List of Documents (copies) to be attached with the Application' of these Advertisement to be submitted along with the application. Original Certificates should not be submitted along with the application but should be brought for verification. The Company is not responsible for returning any original copy/ies of Certificates /Testimonials submitted with the application.
- c. Bring your valid Passport along with one set photo copy (if available).
- d. Candidates belonging to OBC category must submit a duly attested photocopy of the Caste Certificate in the format as prescribed by Government of India, issued by the Competent Authority. The certificate, inter-alia, must specifically state that the candidate does not belong to socially advanced sections excluded from the benefits of reservation for OBC in civil posts and services under the Government of India. The Certificate should also contain the '**Creamy Layer' Exclusion clause**. The OBC Certificate produced by the candidates should be as per the Central List of OBCs published by the **Govt. of India and not by the State Government**.
- e. Eligible candidates working in the AI Airport Services Limited can also apply for the said post and if selected, they would be considered with service and pay protection.
- f. Applicants working in Government / Semi-Government / Public Sector Undertakings or autonomous bodies, must appear with the completed Application Form routed through proper channel or along with "No Objection Certificate" from their current employer.
- g. The advertisement for this recruitment is being published on our company website, hence please visit our company website <u>www.aiasl.in.</u>

Management reserves the right to change in above schedule/conditions, based on requirements.

## **GENERAL CONDITIONS:**

- a. The short listed suitable candidates will be considered for engagement on a Fixed Term Contract basis <u>subject to their turn in merit order, availability of vacancies in consideration with reservation for SC/ST/OBC.</u> The prospective candidate should be fit to carry out the duties of the post.
- b. Period of Contract: Fixed Term Contract basis, if offered. Presently the contract is for Three year and same is renewable subject to assessment on the performance. This Contract could also be terminated earlier at the discretion of the Management during the tenure of contract, and/or in the event of unsatisfactory performance. The job is transferable to any station in India.
- c. Consideration of SC/ST/OBC/Ex-Servicemen/Economically Weaker Section candidates will be as per the Government Directives on reservation of posts.
- d. SC/ST candidates who are eligible for the post & residing beyond 80kms. from the venue and not employed in any Government / Semi-Government / Public Sector Undertaking or Autonomous Bodies, will be reimbursed second class to & fro rail / bus fare by the shortest route as per rules, subject to submission of a request in the prescribed format and on production of evidence to that effect.
- e. Applications which are unsigned or incomplete or mutilated will not be considered. Hence application should be complete in all respects.
- f. The applicants must ensure that they fulfill all the eligibility criteria, as on 01<sup>st</sup> December, 2023, and that the particulars furnished by them in the application are correct in all respects. At any stage of the Selection Process, if the particulars provided by the applicants in the application or testimonials attached/provided are found incorrect / false or not meeting with the eligibility criteria prescribed for the post, the candidature is liable to be rejected and, if appointed, services will be terminated, without giving any notice or reasons therefore.
- g. Candidates those who are engaged in AIASL and who fulfill the given criteria may also apply.
- h. Candidates those who were engaged in AIASL on a Contractual Basis in any category and got terminated on any grounds should not apply, as they will not be considered. In case if their termination is found out at any stage their candidature/engagement will be cancelled without giving any notice or assigning reasons therefore.
- i. Any canvassing by or on behalf of the candidate or bringing political or other outside influence, with regard to their engagement / selection shall be considered as **DISQUALIFICATION**.
- j. Prescribed format of Application is given below:



# AI AIRPORT SERVICES LIMITED (formerly known as AIR INDIA AIR TRANSPORT SERVICES LIMITED)

## ADVT : December-2023

For Office Use Only

Advertisement	Employment Exchange	SC/ST/ OBC/EWS /GEN/ Ex-SM	Token No.	Eligible/ No Eligible ( E/NE )	ot- Remarks	
	Token / slip issued at the time of Registration to be attached withApplicationSignature of the registering Officer					
FORMAT O	FORMAT OF APPLICATION					
AI AIRPORT (Formerly k	To, The Incharge, HR Department AI AIRPORT SERVICES LIMITED (Formerly known as AIR INDIA AIR TRANSPORT SERVICES LTD.) CSMI Airport, Sahar, Mumbai 400099.					
	APPLIED FOR :					
	ation :					
	FHRU EMPLOYN NT REGISTRAT				YES / NO	
	ACH COPY OF RE					
-	1. Full Name: (In BLOCK letters)					
First	Mida	lle	Surn	ате		
2 Father's N	ame:					
	Birth : (DD / d State of Birth					

## 5. Address for correspondence:

		State :_			
a) Telepho	ne No. : Resid	lence (with	STE	O Code)	
b) Mobile N	0.:		c) E	mail ID	
	(Man	datory)		(Ma	andatory)
Gender :	Male /	Female			
Marital Sta	tus : Mark <b>'X'</b>	in appropriat	te bo	х.	
Unmarried	Married	Divorcee		Widow (er)	Separated
Nationalit	y:				
Religion :					
Mother To	ongue :				
PAN No :_					
Aadhar Ca	ard No				
	Gender : Marital Sta Unmarried Nationalit Religion : Mother To PAN No :_	(Man Gender : Male / Marital Status : Mark <b>'X'</b> Unmarried Married Nationality : Religion : Mother Tongue :	(Mandatory) Gender : Male / Female Marital Status : Mark <b>'X'</b> in appropriat	(Mandatory) Gender : Male / Female Marital Status : Mark 'X' in appropriate boo Unmarried Married Divorcee Nationality : Religion : Mother Tongue :	(Mandatory)       (Mandatory)         Gender :       Male       / Female         Marital Status :       Mark 'X' in appropriate box.       (Mandatory)         Unmarried       Married       Divorcee       Widow (er)         Nationality :

CASTE)

Sub-Caste	SC	ST	OBC	EWS	General

(Indicate Category to which you belong by marking **'X'** in the appropriate box.) If SC/ST – attach copy of the Caste Certificate.

If OBC, furnish latest Certificate including the "Non-Creamy layerclause". <u>OBC community should be as per the Central List of OBCs published by the Government of India</u>

If EWS, furnish copy of income and asset certificate in the prescribed format.

b) Whether Ex-Serviceman : Yes / No

If 'Yes', furnish details of service, position held, date of release, details of experience after release (attach copies of relevantdocuments) c) Whether from Police Services : (Furnish details)

d) whether working in any Govt. : Yes / No Semi-Govt. / Public Sector Undertaking or autonomous body If "Yes", enclose "No Objection Certificate".

14. Educational Qualifications : (Matriculation / SSC onwards)

Examination(s) Passed (Specify Degree e.g.BA/BSc/BCom, etc. / Diploma / Course)	Name of the University / Institution	Date, Month & Year of Passing	Duration	Percentage of marks (Class / Division)
10 <sup>th</sup> Grade				
12 <sup>th</sup> Grade				
Diploma Course				
ITI Course				
NCTVT Course				
Graduate Degree				
Post Graduate Degree				
BE or its Equivalent				
MBA or its Equivalent				
Any other ( Specify)				

**15**. Fluency in languages: Mark **'X'** in appropriate column.

Languages	Read	Speak	Write	Remarks*
a) English				
b) Hindi				
c) Local (Specify)				
d) Mother Tongue				
e) Others (Specify)				

\* Indicate whether any Certificate / Language Course done and the duration of thecourse, along with a copy of such Certificate.

# 16. Work Experience :

	Post	Period of Se	Period of Service		Nature of Job
Name of the Organization	Held	From	То	—Number of years of Experience	Nature of job

# 17. Particulars of Driving Licence held:

Type of Licence,eg., LMV /HMV	Licence No.	Date of issue	Valid upto

18. Particulars of Demand Draft issued-

(in favour of **AI AIRPORT SERVICES LIMITED)** payable at **MUMBAI**.

Name & Address of the Issuing Bank &Branch	Date of Issue	Demand Draft No.	Amount
			Rs.500/-

19. Relatives working in AI Airport Services Limited or its sister companies.

Name	Designation	Company	Relationship

20. Declaration : I hereby certify that the foregoing information is correct to the best of my knowledge and belief. I have not suppressed any material fact or factual information in the above statement. I am aware that in case I have given wrong information or suppressed any material fact or factual information, or I do not fulfill the eligibility criteria according to the advertisement, my candidature will be rejected / services terminated without giving any notice or assigning reasons therefore.

Place : \_\_\_\_\_

(Signature of applicant)

Date : \_\_\_\_\_

# <u>List of Documents (copies) to be attached with the Application</u>: (Please also bring all ORIGINAL DOCUMENTS/CERTIFICATES forverification)

1.	Application Fee, wherever applicable
2.	
Ζ.	School Leaving Certificate
3.	10th Std / Matriculation Mark-sheet & Passing Certificate
4.	12th Std / Pre-Degree Mark-sheet and Passing Certificate
5.	1 <sup>st</sup> Year Graduation Mark-sheet
6.	2 <sup>nd</sup> Year Graduation Mark-sheet
7.	3 <sup>rd</sup> Year Graduation Mark-sheet
8.	4th Year Graduation Mark-sheet
9.	Degree Certificate or Provisional Degree Certificate
10.	Diploma Course
11.	ITI Course & NCTVT Course
12.	MBA-(Mark Sheet of each year and Post Graduation Degree Certificate/ Provisional PG Degree Certificate )
13.	Caste Certificate in case of SC/ST/OBC candidates
14.	Discharge Certificate in case of Ex-Servicemen
15.	Experience Certificates (till date)
16.	Nationality / Domicile Certificate
17.	PAN Card Copy
18.	Aadhar Card Copy
19.	Income and Asset Certificate in case of EWS candidates
20.	Xerox copy of Driving Licence (Both front & back)
21.	Copy of the Passport validity 2019 onwards, if any.

# FORM OF CERTIFICATE TO BE PRODUCED BY OTHER BACKWARD CLASSES APPLYING FOR APPOINTMENT TO POSTS / ADMISSION TO CENTRAL EDUCATIONAL INSTITUTIONS (CEIs), UNDER THE GOVERNMENT OF INDIA

This is to certify that Shri/Smt./KumSon/Daughter of Shri/Smt.			
of Village/Town			
District/Divisionin the			
State belongs to theCommunity which is recognized as a			
backwardclass under:			
(i) Resolution No. 12011/68/93-BCC(C) dated 10/09/93 published in the Gazette of			
India ExtraordinaryPart I Section I No. 186 dated 13/09/93.			
(ii) Resolution No. 12011/9/94-BCC dated 19/10/94 published in the Gazette of India			
Extraordinary Part ISection I No. 163 dated 20/10/94.			
(iii) Resolution No. 12011/7/95-BCC dated 24/05/95 published in the Gazette of India			
Extraordinary Part ISection I No. 88 dated 25/05/95.			
(iv) Resolution No. 12011/96/94-BCC dated 9/03/96.			
(v) Resolution No. 12011/44/96-BCC dated 6/12/96 published in the Gazette of India			
Extraordinary Part ISection I No. 210 dated 11/12/96.			
(vi) Resolution No. 12011/13/97-BCC dated 03/12/97.			
(vii) Resolution No. 12011/99/94-BCC dated 11/12/97.			
(viii) Resolution No. 12011/68/98-BCC dated 27/10/99.			
(ix) Resolution No. 12011/88/98-BCC dated 6/12/99 published in the Gazette of India			
Extraordinary Part ISection I No. 270 dated 06/12/99.			
(x) Resolution No. 12011/36/99-BCC dated 04/04/2000 published in the Gazette of			
India ExtraordinaryPart I Section I No. 71 dated 04/04/2000.			
(xi) Resolution No. 12011/44/99-BCC dated 21/09/2000 published in the Gazette of			
India ExtraordinaryPart I Section I No. 210 dated 21/09/2000.			
(xii) Resolution No. 12015/9/2000-BCC dated 06/09/2001.			
(xiii) Resolution No. 12011/1/2001-BCC dated 19/06/2003.			
(xiv) Resolution No. 12011/4/2002-BCC dated 13/01/2004.			
(xv) Resolution No. 12011/9/2004-BCC dated 16/01/2006 published in the Gazette of			
India ExtraordinaryPart I Section I No. 210 dated 16/01/2006.			
(xvi) Shri/Smt./Kumand/or his family ordinarily reside(s) in the			
District/Division ofState. This is also to certify that			
he/she does not belong to the persons/sections (Creamy Layer) mentioned in Column 3			
of the Schedule to the Government of India, Department of Personnel & Training O.M. No.			
36012/22/93-Estt.(SCT) dated 08/09/93 which is modified vide OM No. 36033/3/2004			
Estt.(Res.) dated 09/03/2004.			

District Magristrate/Deputy Commissioner etc

Dated

# NOTE:

(a) The term 'Ordinarily' used here will have the same meaning as in Section 20 of the Representation of the People Act, 1950.

(b) The authorities competent to issue Caste Certificates are indicated below:

 (i) District Magistrate / Additional Magistrate / Collector / Deputy Commissioner / Additional Deputy Commissioner / Deputy Collector / Ist Class Stipendiary Magistrate / Sub-Divisional magistrate / TalukaMagistrate / Executive Magistrate / Extra Assistant Commissioner (not below the rank of Ist ClassStipendiary Magistrate).

 $(ii) \ \ Chief \ Presidency \ Magistrate \ / \ Additional \ Chief \ Presidency \ Magistrate \ / \ Presidency \ Magistrate.$ 

(iii) Revenue Officer not below the rank of Tehsildar and

(iv) Sub-Divisional Officer of the area where the candidate and / or his family resides.

Caste Certificate issued from Maharashtra State must be validated by social welfare Department of Maharashtra Government

#### FORM OF CASTE CERTIFICATE FOR SC/ST This is to certify that Shri\*/Smt/Kumari Son/Daughter

Note : (a) The term 'ordinarily reside'(s) used here will have the same meaning as in Section 20 of the Representation of the People Act, 1950.

The following Officers are authorised to issue caste certificates :

1. District Magistrate / Additional District Magistrate / Collector / Deputy Commissioner / Additional Deputy Commissioner/Deputy Collector / 1st Class Stipendary Magistrate/Sub Divisional Magistrate/Taluka Magistrate/Executive Magistrate/Extra Assistant Commissioner.

- 1. Chief Presidency Magistrate/Additional Chief Presidency Magistrate/Presidency Magistrate.
- 2. Revenue Officer not below the rank of Tehsildar.
- 3. Sub-Divisional Officer of the area where the candidate and/or his family normally resides.
- 4. Certificates issued by Gazetted Officers of the Central or of a State Government countersigned by the DistrictMagistrate concerned.
- 5. Administrator/Secretary to Administrator (Laccadive, Minicoy and Amindivi Islands).

#### Annexure-I

#### Government of ...... (Name & Address of the authority issuing the certificate)

INCOME & ASSEST CERTIFICATE TO BE PRODUCED BY ECONOMICALLY WEAKER SECTIONS

Certificate No.

Date:

#### VALID FOR THE YEAR

This is to certify that S	Shri/Smt./Kumari permanent resident of	son/daughter/wife of VIIIage/Street
Post Office	District	in the State/Union Territory
Pin Code	whose photograph	is attested below belongs to
Economically Wesker Sections.	since the gross annual income*	of his/her 'family'** is below Rs. 8
lakh (Rupees Eight Lakh only)	for the financial year	. His/her family does not own or
possess any of the following asse	ets*** ;	<ul> <li>VC2 224502911 STREETS Press 100 35 (2000) 21 (2001) 11 (2001)</li> </ul>

5 acres of agricultural land and above;

Residential flat of 1000 sq. ft. and above;

III. Residential plot of 100 sq. yards and above in notified municipalities;

IV. Residential plot of 200 sq. yards and above in areas other than the notified municipalities.

2. Shri/Smt./Kumari \_\_\_\_\_\_ belongs to the \_\_\_\_\_\_ caste which is not recognized as a Scheduled Caste, Scheduled Tribe and Other Backward Classes (Central List)

Signature with seal of Office\_\_\_\_\_ Name\_\_\_\_\_ Designation

Recent Passport size attested photograph of the applicant

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"Note1:. Income covered all cources Le, salary, agriculture, business, profession, etc.

"Note 2.The term "Family" for this purpose include the person, who seeks benefit of receivation, his/her parents and siblings below the age of 18 years as also his/her sponse and children below the age of 18 years

12-14

2014

""Note 3: The property held by a "Family" in different registrone or different pisces/cities have been clubbed while applying the land or property holding test to determine EWS status.

The Income and Asset Certificate issued 'by any one of the following authorities in the prescribed format as given in Annexure-I shall only be accepted as proof of candidate'sclaim as 'belonging to EWS: -

- (i) District Magistrate/Additional District Magistrate/ Collector/ Deputy Commissioner/Additional' Deputy Commissioner/ 1st Class Stipendary 3 Magistrate/Sub-Divisional Magistrate/ Taluka Magistrate! Executive Magistrate/ Extra AssistantCommissioner
- (ii) Chief Presidency Magistrate/Additional Chief Presidency Magistrate/ Presidency Magistrate
- (iii) Revenue Officer not below the rank of Tehsildar and
- (iv) Sub-Divisional Officer or the area where the candidate and/or his family normally resides.